



Training in Interpersonal Skills (5th Edition)

Stephen P. Robbins, Phillip L. Hunsaker

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This book takes an applied approach by having students focus on developing and practicing interpersonal skills rather than learning pure management theory.

Self-awareness, self-management, verbal/non-verbal messages, motivation and goal-setting, managing change, and valuing diversity.

By developing and practicing the interpersonal skills in this book, business professionals can learn how to build productive relationships with others and master skills vital to personal and organizational effectiveness.

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